

## CLAIM SHEET

<b>Criteria</b>	<b>Criteria V- Student Support and Progression</b>
<b>Key Indicator</b>	<b>5.1 Student Support</b>
<b>Metric</b>	5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases <ol style="list-style-type: none"> <li>1. Implementation of guidelines of statutory/regulatory bodies</li> <li>2. Organisation wide awareness and undertakings on policies with zero tolerance</li> <li>3. Mechanisms for submission of online/offline students' grievances</li> <li>4. Timely redressal of the grievances through appropriate committees</li> </ol>
<b>Response</b>	<b>All of the above</b>

## HEI CLAIM

East Point College of Pharmacy prioritizes student support and welfare, ensuring a transparent mechanism for the timely redressal of student grievances, including cases of sexual harassment and ragging. The institution adheres to the guidelines set by statutory and regulatory bodies, promoting organization-wide awareness and zero-tolerance policies. Students can submit grievances online or offline, which are addressed promptly by the appropriate committees. Various committees are in place to connect with students and provide necessary support when needed.

Sl. No	Particulars	Link
1	Proof w.r.t Organisation wide awareness and undertakings on policies with zero tolerance	<a href="#">View Document</a>



**PRINCIPAL**  
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