

CLAIM SHEET

Criteria	Criteria V- Student Support and Progression
Key Indicator	5.1 Student Support
Metric	<p>5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees
Response	All of the above

HEI CLAIM

East Point College of Pharmacy prioritizes student support and welfare, ensuring a transparent mechanism for the timely redressal of student grievances, including cases of sexual harassment and ragging. The institution adheres to the guidelines set by statutory and regulatory bodies, promoting organization-wide awareness and zero-tolerance policies. Students can submit grievances online or offline, which are addressed promptly by the appropriate committees. Various committees are in place to connect with students and provide necessary support when needed.

Sl. No	Particulars	Link
1	Proof for Mechanisms for submission of online/offline students' grievances	View Document



PRINCIPAL
EAST POINT COLLEGE OF PHARMACY
BIDARAHALLI, BANGALORE-49